

SHOW YOUR GUESTS THAT YOU TAKE THEIR SAFETY SERIOUSLY!



TRAVEL SAFE • EAT SAFE



Colleagues,

The Tourism Business Council of South Africa (TBCSA) alongside its industry partners, is issuing an urgent call to the tourism and hospitality industries to ensure compliance to protocols in our establishments and businesses, as they welcome back enthusiastic patrons and guests.

There have been numerous concerning reports of establishments, such as some restaurants, pubs and taverns already letting their strict protocols fall by the wayside and we would like to urge them to comply fully with the protocols to avoid extreme reactions such as another industry lockdown, which would be extremely harmful to the sector.

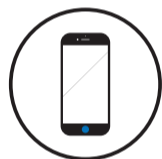
WE NEED OUR INDUSTRY TO OPERATE RESPONSIBLY!

We have developed tourism and hospitality industry standard protocols for COVID-19 operations, and these must be adhered to in all tourism and hospitality facilities in order for the industry to safeguard guests and staff and to demonstrate to government that they are self-regulating and compliant.

Establishments are encouraged to ensure that basic protocols are being followed, such as:



SCREENING OF GUESTS, STAFF & SUPPLIERS



COLLECTING OF CUSTOMER INFORMATION (POPI COMPLIANT)



ENSURING THE CORRECT USE OF PPE



PHYSICAL DISTANCING OF 1.5m



SANITISATION OF HANDS & ALL SURFACES



TRAINING STAFF ON ALL REQUIREMENTS

To help the industry with its self-regulation the TBCSA and its affiliates have developed an industry app and campaign aimed at communicating and managing the protocols.

The Travel Safe - Eat Safe certification programme and screening app is the official mechanism to show adherence to protocols and is aimed at:

Enabling business operators to demonstrate, and commit to, compliance with the safety protocols.

Pledging to and demonstrating self-regulation and a willingness to ensure their guests and patrons can have confidence in their establishment's safety procedures.

Providing certification of the business endorsed by the World Travel and Tourism Council (WTTC).



REGISTER & DOWNLOAD THE APP TODAY!



COMPLIANT WITH COVID-19 INDUSTRY PROTOCOLS

GET YOUR CERTIFICATE OF COMPLIANCE NOW

REGISTER HERE

THE OFFICIAL COVID-19 APP FOR SA TOURISM & HOSPITALITY HELPS YOU DO IT ALL QUICKLY, EASILY, SECURELY & ALL ONLINE.



UP-TO-DATE PROTOCOLS



PLEDGE & CERTIFICATION



GUEST, STAFF & SUPPLIER SCREENING



STAFF PPE & CLEANING REGISTERS



COVID-19 TRACK & TRACE FUNCTIONALITY

Let us come together as a responsible community and industry and do our part. The recovery of the country's tourism and hospitality industries is dependent on all of us.

Use the below useful links to access information and downloads:

- To download the Travel Safe-Eat Safe App, please visit: <http://tourismsa.opus4business.com/>
- To download the industry safety protocols, please visit: <https://bit.ly/2DkQyFi>
- To access online training, please visit: <http://covidtraining.jurni.co.za/>